

GIRP

European Healthcare Distribution Association

EVENT REGISTRATION

TERMS & CONDITIONS

Version	3.2 – Final
Date	June 2026
Issuer	GIRP – European Healthcare Distribution Association
Replaces	General Events Terms and Conditions – March 2021
Governing law	Belgian law

1. Parties

These Terms govern the contract between the Registrant and GIRP for attendance at a GIRP event. By submitting a registration form, the Registrant accepts these Terms in full.

Operator	GIRP AISBL – BCE 0464.770.352 – Rue de Belliard 12, 1040 Brussels – girp@girp.eu
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2. Definitions

Registrant	Natural person who submitted a registration form and received a confirmation of registration from GIRP.
Event	An event organised by GIRP, whether physical (in-person), hybrid, or digital.
Participation fee	The fee payable to attend the event, as specified in the registration form.
Substitute	A person designated by the Registrant to attend in their place under Section 5.2.

3. Registration

Registration is completed by submitting the registration form on the event page of girp.eu. The contract is formed upon GIRP's written confirmation of registration. GIRP reserves the right to decline any application without giving reasons.

Registration remains open until GIRP closes it at its discretion. The closing date, where applicable, is published on the event page. GIRP reserves the right to close registration at any time without prior notice.

4. Payment

The participation fee for each event is published on the event page and in the registration form. Fees are subject to Belgian VAT where applicable.

GIRP will issue a PEPPOL-compliant invoice upon confirmation of registration. Payment is due within 30 days of the invoice date. Accepted payment methods: bank transfer to GIRP's bank account (details on invoice) and PayPal for PharmaConnect and PharmaSupply events. GIRP does not process card payments directly. If payment is not received by the due date, GIRP may cancel the registration.

5. Cancellation and substitution

5.1 Cancellation

Cancellation must be notified in writing to girp@girp.eu. The following conditions apply:

- More than 60 days before the event: full refund less an administrative fee of €250 (excl. VAT).
- 60 days or fewer before the event: no refund. The Registrant may designate a substitute free of charge under Section 5.2.
- No-show without prior notice: no refund.

5.2 Substitution

The Registrant may designate a substitute at any time before the event starts by notifying GIRP in writing with the substitute's full name, job title, company, and email. No additional fee applies.

6. Right of withdrawal

Event registration is excluded from the statutory right of withdrawal under Article VI.53, 12° of the Belgian Code of Economic Law, as it concerns a service for a specific date. Cancellation rights are exclusively those set out in Section 5.

7. Format changes and cancellation by GIRP

GIRP may change the format or date of an event where circumstances beyond its reasonable control make the original format or date impossible. Registrants will be notified without undue delay and may attend the event in its revised form. Registrants unable to attend under the revised format will receive a full refund with no administrative fee deducted.

If GIRP cancels an event entirely, all participation fees paid will be refunded in full within 30 days.

8. Post-event content access

Following the event, GIRP makes available to confirmed Registrants a post-event landing page containing photo galleries and downloadable presentation materials. The landing page is publicly accessible; photo galleries and presentation materials are accessible only to confirmed Registrants.

All content remains the property of GIRP or the respective presenter and is made available for personal, non-commercial use only. Registrants may not reproduce, redistribute, or publish these materials without prior written consent of GIRP or the relevant rights holder. All materials are removed 12 months after the event date.

9. Participants list and event badge

The event badge and the participants list distributed at the event and made available to confirmed Registrants will display the Registrant's name, company or organisation, and job title as provided on the registration form. This information is shared with other event participants on the basis of GIRP's legitimate interest in facilitating professional networking at its events (Article 6(1)(f) GDPR).

Registrants who do not wish their name to appear on the participants list must notify GIRP in writing at girp@girp.eu at least two weeks before the event. GIRP will use reasonable efforts to accommodate such requests. Removal from the participants list does not affect the validity of the registration.

GIRP shares the participants list with event sponsors by email approximately two weeks before the event. Sponsors receive name, job title, and company of confirmed registrants for the purpose of event preparation. This sharing is carried out on the basis of legitimate interest (Article 6(1)(f) GDPR). Registrants are informed of this practice at the time of registration.

The participants list may also be made accessible via QR code at the event using a third-party link management service. Registrants who do not wish to be included in this list should notify GIRP at least two weeks before the event.

10. Presentation materials

GIRP shares speakers' presentation slides with Registrants by email after the event only where the speaker has expressly authorised this in writing prior to the event. Presentation materials are provided for personal, non-commercial reference only. Registrants may not reproduce, redistribute, or publish them without prior written consent of the relevant presenter.

11. Data protection

Personal data collected via the registration form is processed in accordance with GDPR and the Privacy Policy published on girp.eu, which forms part of these Terms by reference.

Dietary and accessibility requirements are special category data under Article 9 GDPR. Separate consent for this processing is obtained via a dedicated checkbox on the registration form. This data is deleted within 30 days after the event.

12. Photography and video

GIRP photographs events and publishes images on social media and on girp.eu during and after the event for communications and promotional purposes. GIRP does not currently record or publish session videos. Where session recordings are made available after an event, they will be hosted via YouTube and accessible only via the post-event landing page. Use of a Registrant's image constitutes processing of personal data under GDPR on the basis of legitimate interest (Article 6(1)(f) GDPR). Registrants are informed of this practice in the event confirmation email. Any Registrant may object at any time by contacting m.medina@girp.eu or informing GIRP staff on site.

13. Force majeure

Neither party shall be in breach of these Terms if prevented from performing their obligations by circumstances beyond their reasonable control constituting force majeure under the Belgian Civil Code. The affected party must notify the other without undue delay. Section 7 applies to refunds where GIRP is unable to hold the event due to force majeure.

14. Governing law and jurisdiction

These Terms are governed by Belgian law. Before commencing legal proceedings, the parties will attempt to resolve disputes amicably. Any unresolved dispute shall be submitted to the courts of Brussels, to the extent permitted by applicable rules of private international law.

Nothing in these Terms limits a Registrant's rights under mandatory Belgian or EU consumer protection law, including where the Registrant is a consumer entitled to bring proceedings in their place of residence.

15. Severability

If any provision of these Terms is found invalid or unenforceable, the remaining provisions continue in full force. GIRP will replace any invalid provision with a valid one achieving the same purpose, and will not maintain any provision found contrary to Directive 93/13/EEC on unfair terms in consumer contracts.

16. Limitation of liability

To the fullest extent permitted by Belgian law, GIRP is not liable for: opinions or statements expressed by speakers, panellists, or participants; indirect losses including travel, accommodation, visa, or loss of working time; losses caused by third-party service providers or factors beyond GIRP's control; or technical failures of digital platforms used for hybrid or digital events where GIRP has taken reasonable steps to select and monitor such platforms.

This limitation does not apply to liability for GIRP's fraud, wilful misconduct, or gross negligence.

17. Artificial intelligence

GIRP does not currently use AI to make automated decisions about Registrants or event participants. If AI tools are deployed in connection with event management in future, this section will be updated before activation in accordance with Regulation (EU) 2024/1689 (EU AI Act).

18. No waiver

Failure by GIRP to enforce any provision of these Terms shall not be construed as a waiver of the right to enforce it subsequently.