

# EVENT REGISTRATION

## TERMS & CONDITIONS

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|-------------------------|----------------------------------------------------|
| <b>Version</b>          | 3.6, Final                                         |
| <b>Last Review Date</b> | 17 July 2026                                       |
| <b>Issuer</b>           | GIRP, European Healthcare Distribution Association |
| <b>Replaces</b>         | General Events Terms and Conditions, March 2021    |
| <b>Governing law</b>    | Belgian law                                        |

### 1. Parties

These Terms govern the contract between the Registrant and GIRP for attendance at a GIRP event. By submitting a registration form, the Registrant accepts these Terms in full.

Operator: GIRP AISBL, BCE 0464.770.352, Rue de Belliard 12, 1040 Brussels, [girp@girp.eu](mailto:girp@girp.eu)

### 2. Definitions

|                          |                                                                                                         |
|--------------------------|---------------------------------------------------------------------------------------------------------|
| <b>Registrant</b>        | Natural person who submitted a registration form and received a confirmation of registration from GIRP. |
| <b>Event</b>             | An event organised by GIRP, whether physical (in-person), hybrid, or digital.                           |
| <b>Participation fee</b> | The fee payable to attend the event, as specified in the registration form.                             |
| <b>Substitute</b>        | A person designated by the Registrant to attend in their place under Section 5.2.                       |

### 3. Registration

Registration is completed through the submission of the registration form on the event page of [girp.eu](http://girp.eu). The contract is formed upon GIRP's written confirmation of registration. GIRP reserves the right to decline any application without giving reasons.

Registration remains open until GIRP closes it at its discretion. The closing date, where applicable, is published on the event page. GIRP reserves the right to close registration at any time without prior notice.

### 4. Payment

The participation fee for each event is published on the event page and in the registration form. Fees are subject to Belgian VAT where applicable.

GIRP shall send an invoice upon confirmation of registration, and payment of the invoice is due within 30 days of registration.

Accepted payment methods: by bank transfer to GIRP's bank account, details of which are on the invoice, or by PayPal for PharmaConnect and PharmaSupply events.

GIRP does not process card payments directly. If payment is not received within 30 days of registration, GIRP reserves the right to cancel the registration.

## **5. Cancellation and substitution rights**

### **5.1 Cancellation**

Registrants may cancel their registration in writing to [girp@girp.eu](mailto:girp@girp.eu).

The refund conditions apply only to Registrants who have paid their participation fee. Registrants who have not paid are not entitled to a refund. Where GIRP has not cancelled the registration (Section 7) and the Registrant cancels or fails to attend, the participation fee remains due and payable in full.

The following refund conditions apply:

- More than 60 days before the event: a full refund, minus €250 (excl. VAT) for administration.
- 60 days or fewer before the event: no refund shall be given. However, the Registrant may designate a substitute free of charge under Section 5.2.
- No refunds shall be given for non-attendance.

Participants are responsible for notifying GIRP in writing of any cancellation and bearing any travel, accommodation or related costs incurred. Where permitted, participants may transfer to a substitute attendee by providing the required details within the specified timeframe.

### **5.2 Substitution**

The Registrant may designate a substitute at any time before the event starts by notifying GIRP in writing with the full name, job title, company, and email of the substitute. No additional fee shall apply.

## **6. Right of withdrawal**

Event registration is excluded from the statutory right of withdrawal under Article VI.53, 12° of the Belgian Code of Economic Law, as it concerns a service for a specific date. Cancellation rights are exclusively those set out in Section 5.

## **7. Format changes and cancellation by GIRP**

GIRP reserves the right to cancel, postpone, or reschedule the format or date of an event where circumstances beyond its reasonable control make the original format or date impossible.

Registrants will be notified without undue delay and may attend the event in its revised form. Registrants unable to attend under the revised format will receive a full refund with no administrative fee deducted.

If GIRP cancels an event entirely, all participation fees paid will be refunded in full within 30 days.

## **8. Post-event content access**

Following the event, GIRP makes available to confirmed Registrants a post-event landing page containing photo galleries and downloadable presentation materials. The landing page is accessible via a unique link sent to confirmed Registrants and is not publicly accessible or indexed by search engines.

All content remains the property of GIRP or the respective presenter and is made available for personal, non-commercial use only. Registrants may not reproduce, redistribute, or publish these materials without prior written consent of GIRP or the relevant rights holder. All materials are removed 12 months after the event date.

## **9. Participants list and event badge**

The event badge and the participants list distributed at the event and made available to confirmed Registrants will display the Registrant's name, company or organisation, and job title as provided on the registration form. This information is shared with other event participants on the basis of GIRP's legitimate interest in facilitating professional networking at its events (Article 6(1)(f) GDPR).

Registrants who do not wish their name to appear on the participants list must notify GIRP in writing at [girp@girp.eu](mailto:girp@girp.eu) at least two weeks before the event. GIRP will use reasonable efforts to accommodate such requests. Removal from the participants list does not affect the validity of the registration.

GIRP shares the participants list with event sponsors by email approximately two weeks before the event. Sponsors receive the name, job title, and company of confirmed registrants for the purpose of event preparation. This sharing is carried out on the basis of legitimate interest (Article 6(1)(f) GDPR). Registrants are informed of this practice at the time of registration.

The participants list may also be made accessible via QR code at the event using a third-party link management service. Registrants who do not wish to be included in this list should notify GIRP at least two weeks before the event.

## **10. Presentation materials**

GIRP shares speakers' presentation slides with Registrants by email after the event only where the speaker has expressly authorised this in writing prior to the event. Presentation materials are provided for personal, non-commercial reference only. Registrants may not reproduce, redistribute, or publish them without prior written consent of the relevant presenter.

## **11. Data protection**

Personal data collected via the registration form is processed in accordance with GDPR and the Privacy Policy published on [girp.eu](http://girp.eu), which forms part of these Terms by reference.

Dietary and accessibility requirements are special category data under Article 9 GDPR. Separate consent for this processing is obtained via a dedicated checkbox on the registration form. This data is deleted within 30 days after the event.

## **12. Photography and video**

GIRP photographs events and publishes images on social media and on [girp.eu](http://girp.eu) during and after the event for communications and promotional purposes. GIRP does not currently record or publish session videos. Where session recordings are made available after an event, they will be hosted via YouTube and accessible only via the post-event landing page. Use of a Registrant's image constitutes processing of personal data under GDPR on the basis of legitimate interest (Article 6(1)(f) GDPR). Registrants are informed of this practice in the event confirmation email. Any Registrant may object at any time by contacting GIRP's DPO / Privacy team at [dpo@girp.eu](mailto:dpo@girp.eu) or informing GIRP staff on site.

A Registrant or speaker who wishes to be removed from a published session recording may request removal by contacting [dpo@girp.eu](mailto:dpo@girp.eu). Removal from an existing recording requires taking down the published video, editing it offline, and re-uploading it; GIRP will complete this process within 5 working days of the request.

## **13. Force majeure**

Neither party shall be liable nor in breach of these Terms if prevented from performing their obligations by circumstances beyond their reasonable control constituting force majeure under the Belgian Civil Code.

The affected party must notify the other without undue delay. Section 7 applies to refunds where GIRP is unable to hold the event due to force majeure.

## **14. Governing law and jurisdiction**

These Terms are governed by Belgian law. Before commencing legal proceedings, the parties will attempt to resolve disputes amicably. Any unresolved dispute shall be submitted to the courts of Brussels, to the extent permitted by applicable rules of private international law.

Nothing in these Terms limits a Registrant's rights under mandatory Belgian or EU consumer protection law, including where the Registrant is a consumer entitled to bring proceedings in their place of residence.

## **15. Severability**

If any provision of these Terms is found invalid or unenforceable, the remaining provisions continue in full force. GIRP will replace any invalid provision with a valid one achieving the

same purpose and will not maintain any provision found contrary to Directive 93/13/EEC on unfair terms in consumer contracts.

## **16. Limitation of liability**

To the fullest extent permitted by Belgian law, GIRP is not liable for: opinions or statements expressed by speakers, panellists, or participants; indirect losses including travel, accommodation, visa, or loss of working time; losses caused by third-party service providers or factors beyond GIRP's control; or technical failures of digital platforms used for hybrid or digital events where GIRP has taken reasonable steps to select and monitor such platforms.

This limitation does not apply to liability for GIRP's fraud, wilful misconduct, or gross negligence.

## **17. Artificial intelligence**

GIRP does not currently use AI to make automated decisions about Registrants or event participants. If AI tools are deployed in connection with event management in future, this section will be updated before activation in accordance with Regulation (EU) 2024/1689 (EU AI Act).

## **18. No waiver**

Failure by GIRP to enforce any provision of these Terms shall not be construed as a waiver of the right to enforce it subsequently.